



AU PAIR • NANNY • EDUCATOR

We appreciate this is an unprecedented situation and we have attached some information which may be helpful to both families and Au Pairs and hope these answer some of the questions you may have. Please use the "Download FAQ's" button at the bottom of this email to download.

Thank you to all our families for supporting their Au Pairs. We are sure your Au Pair is concerned and worried and appreciates your support. We are also sure their families back home are concerned about their wellbeing so we appreciate your support and reassurance. To our Au Pairs, we appreciate your support and continued care of your host family and please keep in constant communication with your families and us as your agency.

We understand that many Au Pairs have either already returned to their home country or are planning on leaving New Zealand as soon as possible. We would like to offer all our Au Pair Families in this situation assistance with finding alternative temporary childcare.

We have many nannies currently looking for work and we would to offer you FREE Temporary Nanny placement fees as well as discounted rates. Our Temp Nanny rates are \$32+gst per hour and we can discount this to \$28+gst per hour. We are also recruiting Junior Nannies from the tourism and Hospitality sectors who have a min of 3 months childcare experience. The rate for a Junior Nanny is \$23+gst per hour.

We have contacted businesses, corporates and Government requesting they consider supporting working parents with childcare costs.

I would like to share a paragraph from a communication we have received from one of our families:

*Our Au Pair had been wonderful and communicative, and with all of us knowing there is no real way to manage this properly with the normal model of working, we have decided collectively for the time being that we will react like a real family would and just help each other whenever/wherever we can to keep everything in order. So that means no schedules of work and that the Au Pair is acting as an elder sibling helping out her host parents in this time of need.*

[Download FAQ's](#)

Please take care, stay safe and together we will get through these difficult times. If you have any further questions please don't hesitate to contact your Placement Consultant, your Visiting Teacher or myself.